

Gymnast Absence/Cancellation Policy

April 2025



Our fees are non refundable.

This policy sets out any exemptions to this and can be found below.

Cancellations:

The Club reserves the right to cancel any session where they deem it not in the best interest of the gymnasts or coaches to safely run that session. The Club will provide an alternative date for that session to run. If the club is unable to offer an alternative date/session. Members will be entitled to a refund and must apply in writing to the club within 1 month of the cancelled session.

Illness:

A refund or credit for lessons missed due to illness (Physical or Mentally) will only be considered if the period to be missed is 1 month or more. The Club reserves the right to ask for the production of a valid doctor's note or medical confirmation before the above is considered. If the illness is expected to last 1 month or more, please see the below heading '**Injury**' for next steps.

This to be reviewed and the reserved place to be considered by the Safeguarding Manager if the gymnast is still absent after 3 months.

Holidays:

Holidays taken within the Club's term time will not decrease the membership fees. Full payment is still to be made and no refunds will be given for weeks missed due to holidays.

Injury:

If a gymnast is injured and has sort medical attention/advice. If the period for recovery is expected to last 1 month or more as confirmed by a medical professional. The Club will consider pausing the fees from month 2. Any such request, should be made in writing to membership@cotswoldgymnastics.co.uk within 1 month of the initial diagnosis. The Club reserves the right to ask for the production of a valid doctor's note or medical confirmation before the above is considered.

This to be reviewed and the reserved place to be considered by the Safeguarding Manager if the gymnast is still absent after 3 months.

Non Attendance:

Membership is a rolling commitment. We do appreciate that some gymnasts may not want to take part on the day or have another commitment such as attending a birthday party or exam revision. We are unable to refund or pause payments in these instances, this is due to the fact that we have reserved a place for the gymnast and this has been

considered in our coaching levels and any premise costs. Repeated non-attendance will be referred to the Safeguarding Manager by the sessions Lead Coach incase of any welfare issues.

NB -The above policy is based on the reservation of the gymnasts place, current costs to the club to run the sessions and notice to make amendments to coaching levels.